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WRITTEN TOUR ACCESS FOR ALL

↔ ACCESSIBILITY

Background – Traditional guided tours at the Palais des Nations rely heavily on spoken explanations, limiting accessibility for visitors with hearing impairments. Providing written tour content supports more inclusive access to the UN's history, exhibitions, and spaces.

Scope – A QR code system will be installed at key locations throughout the Palais, giving visitors direct access to written descriptions on their mobile devices. The system will enable self-guided tours for those who prefer or require written content and complement in-person tours by offering an alternative – written tour access for all!

Impact

- Accessibility for hearing-impaired visitors will be increased through tailored resources.
- While providing written tour content, independent exploration of UN spaces will be facilitated.



Accessibility

Estimated Cost

CHF 30000 - CHF 60000

Location

Visitors' Center, multiple locations of interest across the Palais des Nations

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